



# PATROL SYSTEM GUIDE 2018





# About Us

At Guard Patrol Products we are committed to finding the most appropriate solutions to your staff and asset monitoring needs. Offering a range of innovative and flexible products enables us to satisfy a wide range of applications including the following:

- Guard Patrol Monitoring
- Firewalk Reporting
- Maintenance Record Keeping
- Health and Safety Monitoring
- Time & Attendance Reporting
- Cleaning Record Keeping
- Incident Reporting
- General Data Collection
- Substantiating Work Records

We service an established range of clients from the security, health, retail, leisure, educational, manufacturing, local government and facilities management markets.

We are committed to supplying products of the highest quality, utilising the latest available technologies backed up with exceptional support.

We can also provide a comprehensive system design service, as well as on site training and commissioning with our fully experienced technical support team.

It is our policy to provide all our clients with the correct and most competitive solution for their application.





# Services

## Design Consultancy

If you require any advice regarding the most suitable and cost effective solution to meet your requirements, please do not hesitate to contact our experienced staff who will be pleased to assist you. We can also provide tender responses and, if required, attend site to perform a full site survey.



## On-Site Commissioning

Our on-site commissioning service is available Monday to Friday from 09:30 to 17:00. Please book at least 2 to 3 days in advance to avoid disappointment. For further details and costs, please call 0800 817 4259



## Technical Support

Hot-line Telephone Support is available from 08:30 to 18:00, Monday to Friday. Please call 07984 712830 for assistance. Out of hours support can be provided by prior arrangement.



## Training

Training courses can be provided on any of our supplied hardware or software products and can be tailored to suit a client's specific needs. Please call 0800 817 4259 for further information.



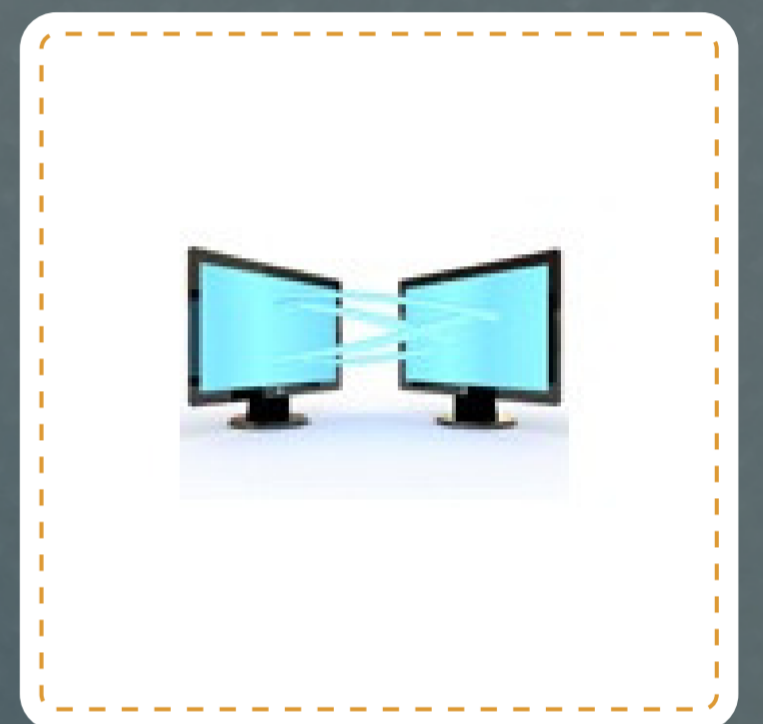
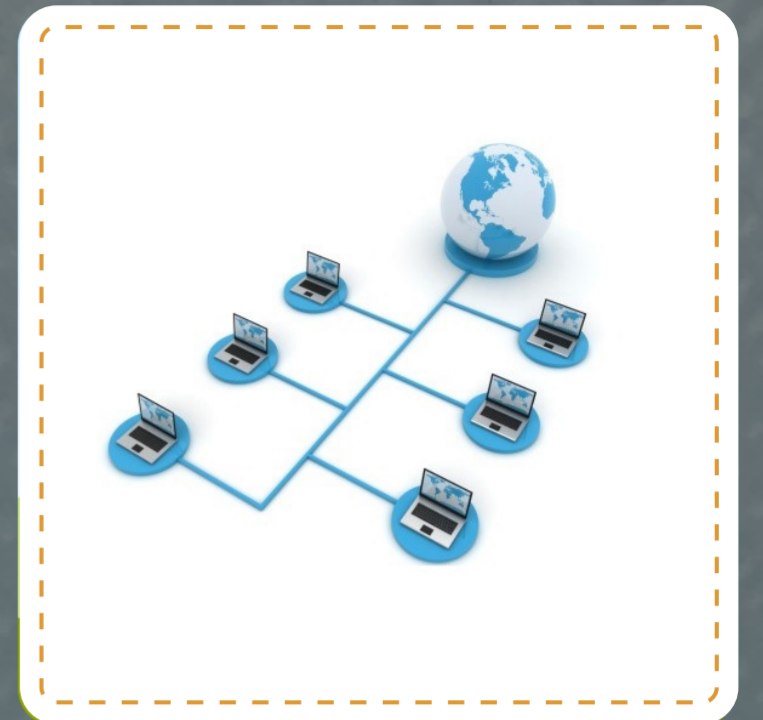


# Services

## Remote Software Support

Our technical support team can provide a full remote support facility. This can be used for troubleshooting, providing additional training or even software demonstrations. This is a free service for our customers during normal business hours.

To obtain your invitation code, please call us free on 0800 817 4259 and select Option 3. A technician will then be able to connect to your PC and assist with any setup or configuration issues you may have. You will remain in full control of the computer and can terminate the session at anytime.



## Warranty

All equipment supplied by us is backed by our comprehensive two year warranty. The only exclusions are vandalism or wilful damage. This guarantee is backed up by our UK based technical support and repair centre that is staffed by factory trained engineers.



## Maintenance & Repair

If for any reason we are unable to repair warranty equipment, we will always replace old with new. Our aim is to replace or repair any returned item within 24 hours of receipt.





## Stand Alone / Cloud Ready Touch Button System

Our Mini Tool Pro Patrol Management system reads stainless steel touch button checkpoints. The MiniTool Pro Data Reader is robust, IP67 rated, has an inbuilt torch, 60,000 event memory, rechargeable lithium ion battery, an impact detection system and a pedometer. Our GPP Software is available on CD, USB Stick or as a Downloadable Link.



The full Starter Kit includes:

- 1 x Minitool Pro Data Reader with Belt Clip
- 1 x Magnetic USB download/charger cable
- 10 x Touch Buttons with 10 x Secure Holders
- 2 x Personnel Logging-on Fobs
- 1 x Event Wallet
- 1 x GPP Patrol Management software (Unlimited)



Stand alone systems can be utilised for single or multiple site applications. The data reader is downloaded to a computer via a Magnetic USB connection. Reports are generated locally. The GPP software is unlimited, so you can expand the system by adding extra Data Readers, Event Wallets or checkpoints without incurring any additional software costs.



The Minitool Pro reader is also Cloud ready, meaning that it can be connected to our Cloud Server (\*) via a Windows computer or a Smart device using an Internet browser to upload the Patrol Reports. Patrol Plan and History reports can then be viewed from anywhere in the world via an internet browser.

\*A small monthly fee applies.





# Glossary of Terms

Checkpoints are used to identify physical locations or objects. They contain a unique serial number that is recorded by the data reader. A variety of checkpoint technologies are available ranging from, the RFID Cointag to the more rugged stainless steel Touch Button.



Data Readers are carried by the user to record checkpoint serial numbers proving that they have visited a location or object, as the reader records the serial number with a date time stamp. Once registered in the management software, proof of presence and incident reports can then be generated for security and fire patrols, cleaner monitoring, incident reporting etc.

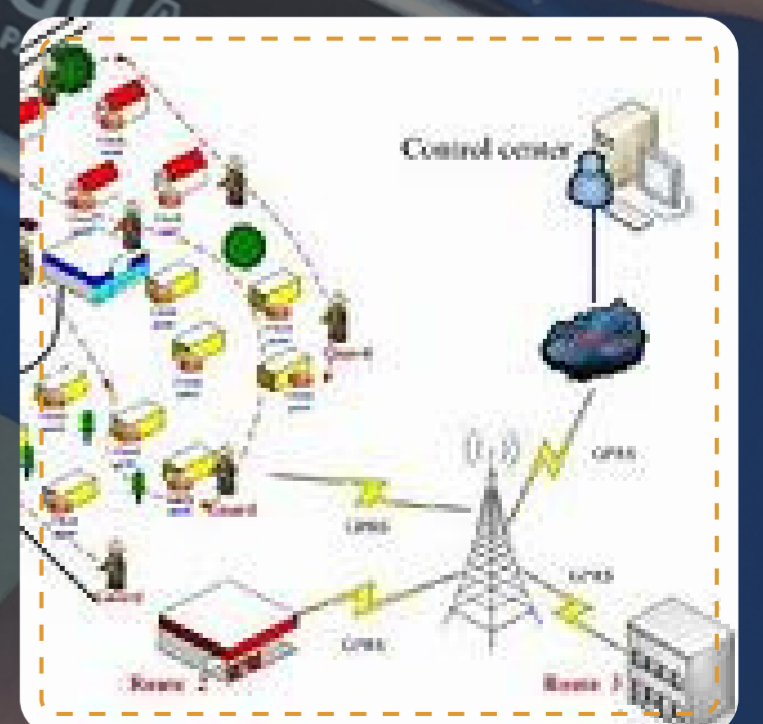


Traditional PC based systems can be used to monitor single or multiple sites. The data reader just needs to be returned to a central location for download by connecting it directly to the management computer via a USB connection. Reports are generated locally.



Cloud based systems allow reader data to be uploaded to a cloud server via a computer's web browser and a USB connection. The system can then be configured and reports can be generated from anywhere in the world via a web browser and an internet connection.

Real time systems use data readers that are connected to the internet via GPRS using any mobile phone network. Data is transmitted immediately to its cloud platform. This type of system can also provide GPS positional information for staff members and is ideal for monitoring lone workers.





# Real Time Patrol Systems

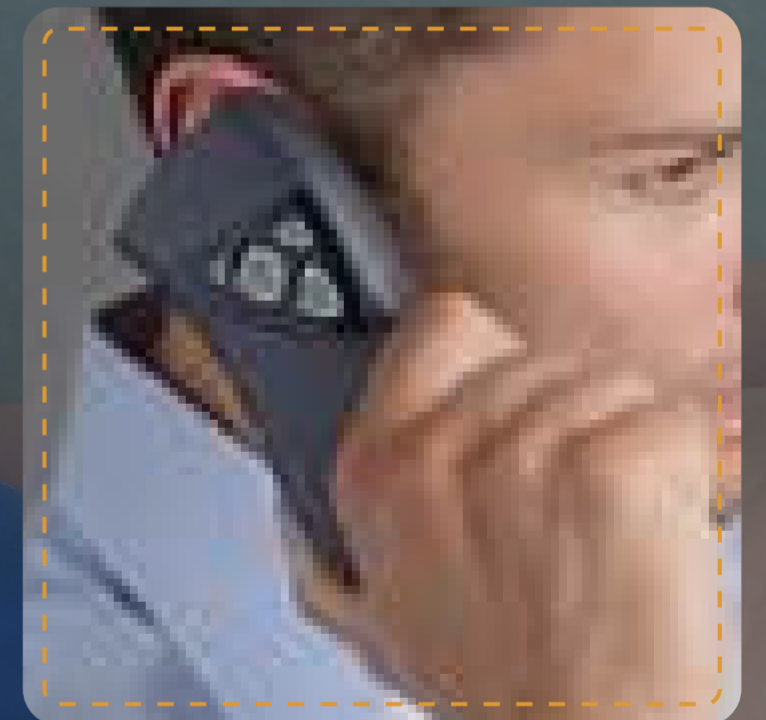
If you require Live Tracking or facilities such as Man Down reporting then a Real Time System is the solution. The heart of the system is an RFID device that integrates a GPS receiver and a quad band GSM/GPRS phone for private two way communication.



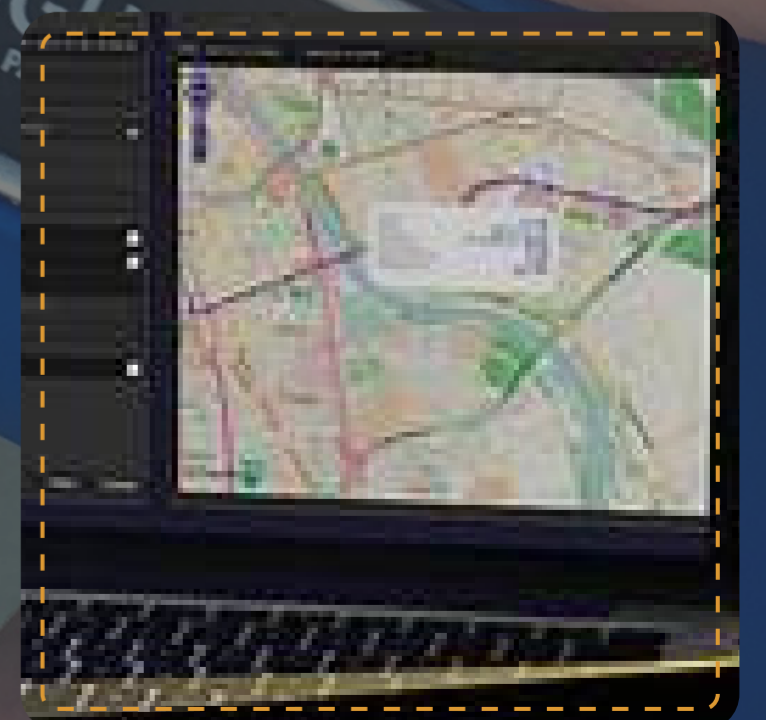
The advanced GPS satellite positioning technologies allow the system to identify a person's exact location, even when satellite signals are very weak. It can also detect lack of movement and if the handset is in a horizontal orientation. This makes it an ideal system for monitoring lone workers and remote locations.



The hand held RFID reader also supports a "Panic", "GPS" and "Call Me" button. The panic and GPS button can be used to alert the control room of an emergency and also provide the co-ordinates of the user. The call me button also allows the user to request a call from the control room, limiting mobile phone costs.



The Active View cloud platform enables unlimited control over your protected objects and employees from anywhere in the world in 'Real Time'. All you need is internet access; there are no costly servers or specialist IT staff needed.





# Additional Touch Button System

If your preference is for a more compact Data Reader that does not require charging then the Palm Touch is the solution. The Palm Touch (LWSK-01) system utilises touch button checkpoint technology which, due to its stainless steel construction, is extremely robust and ideally suited for all applications.



With an internal memory of 10,000 events, this small but robust reader is ideal for carrying on a lanyard or a key ring. It's also ideal for proof of presence reporting for carrying on a lanyard or a key ring. The Palm Touch does not require charging, its lithium battery has an expected life of over 12 Months or 100,000 reads



As with all of our Starter Kits, the LWSK-01 A1 Patrol Management Software is unlimited. There is no limit to the number of readers, no limit to the number of sites, no limit to the number of points, and no limit to the number of events that can be added. Our A1 Patrol Software is available on CD, USB Stick or as a Downloadable Link.



Starter Kit includes:

- 1 x Palm Touch Data Reader
- 10 x i button check points with secure holders
- 1 x Belt Holster
- 1 x USB Interface cable(Palm Touch)
- 1 x 10 Button Event Wallet
- 2 x Personnel Logging on Fobs
- 1 x A1 Patrol Management Software (Unlimited)





# RFID System

The Minitool Pro Prox Starter Kit has everything you need to set up a patrol monitoring system easily and efficiently. The robust yet lightweight IP67 reader is ideal for both internal and external applications. The standalone software is unlimited, allowing you to expand the system by adding extra equipment without incurring any additional software costs.



The full starter kit includes:

- 1 x Minitool Pro Prox reader
- 1 x Magnetic USB download/charging cable
- 10 x RFID Cointag Checkpoints
- 2 x RFID Personnel Tags
- 1 x RFID Event Book
- 1 x GPP Patrol Management software



The GPP Patrol Management software provides a high level of reporting facilities providing proof that tasks are being undertaken, when and where they should be. The Data Reader is also Cloud ready. Once connected to our Cloud Server (\*) via Windows or a Smart device and an internet browser, you can view reports wherever you are.

\* Small monthly fee applies.



Guard Patrol Products, Unit E7, 9 Nimrod, V  
Ferndown, Dorset, BH21 7WH  
www.guardpatrolproducts.co.uk Tel: 0800 817

Standard Features include:-

Integrated LED flashlight, robust design, waterproof - IP67 rated, magnetic download cable for high speed data transfer, impact detection system and internal rechargeable lithium ion battery. One 3 hour charge provides 500 card reads per day for up to 30 days.





# Contact Us

Reader Options Ltd  
Unit E7  
9 Nimrod Way  
Ferndown  
Dorset  
BH21 7WH

Freephone: 0800 817 4259

Fax: 0844 736 5729

Email: [sales@readeroptions.com](mailto:sales@readeroptions.com)

[www.guardpatrolproducts.co.uk](http://www.guardpatrolproducts.co.uk)

